



What should I wear during my Walk?

A special Walk suit will be provided that is worn over top of your clothing. Hats, glove and jackets will be provided according to weather conditions. All guest walk suits, and other accessories will be fully disinfected after each use.

Please dress appropriately for the weather conditions.

Can I wear glasses or sunglasses?

Yes. A lanyard will be provided to secure your glasses.

What kind of shoes should I wear?

Fully enclosed athletic footwear such as running shoes with laces (not Velcro fasteners) must be worn to provide proper support and grip. Nonslip rubber soled enclosed shoes will be provided if appropriate footwear is not worn.

Can I take a camera or video camera?

For the safety of all Walkers, personal items are not permitted on the Walk. Lockers are provided to store personal belongings. Walk leaders are equipped with digital cameras and all Walkers receive a complimentary video and photo of their experience.

Can I bring medication on the Walk?

No. Essential medication may be taken before or after the walk and stored in lockers provided for personal belongings.

Can I change my booking?

EdgeWalk tickets are for a specific time and date and are a non refundable purchase. Changes to the date and/or time of a reservation are permitted up to 72 hours before the Walk, subject to availability, for a full credit for a future EdgeWalk for up to 12 months. Please let us know as soon as possible if you are feeling unwell, either by email or telephone. We will work with you to amend your booking as a result of this. If you are experiencing any symptoms of COVID-19, we ask that you postpone your visit to the CN Tower and contact your health care provider.

What are the operating conditions of EdgeWalk?

The EdgeWalk at the CN Tower will operate seasonally in all weather except for electrical storms, high winds or other extreme weather conditions. Varying weather conditions will make the EdgeWalk experience more unique.

Where does EdgeWalk start and finish?

The EdgeWalk experience begins on the ground level of the CN Tower at base camp. Once in the CN Tower's main entrance, signage will direct Walkers through the retail store to the EdgeWalk entrance. The Walk itself starts and ends on the south side of the main Tower pod, above 360 Restaurant.

What steps are you taking to ensure guests and staff are safe?

All staff will be required to wear personal protective equipment (masks, gloves, eye protection) and will follow rigorous cleaning protocols regularly throughout the day. Sanitizing stations will be made available at the EdgeWalk front desk. Both staff and guests will be required to use the station prior to the experience. Plexi-glass screens have been installed at the front desk in order to limit contact between guests and staff. All guest walk suits, and other accessories will be fully disinfected after each use.

What personal protective equipment (PPE) will be provided to me?

Masks or face coverings are required in order to gain access to the Tower. As part of your EdgeWalk experience, a complimentary face covering will be provided and is yours to keep following your walk. After checking in for your walk, we will ask all guests to switch from their personal mask or face covering to the complimentary EdgeWalk face covering. This is required for safety reasons, as personal items are not permitted on the walk. Personal lockers will be sanitized prior to your arrival and are provided to store personal belongings. In addition, each guest will be given a pair of gloves to wear during their experience, as guests will be required to hold on to certain pieces of equipment during their walk. As this PPE is mandatory in order to participate, we appreciate each guest's cooperation in wearing these items during the duration of your walk. EdgeWalk staff will also provide specific direction in order to maintain safe physical distances. We kindly ask that you adhere to their instructions at all times.

Is EdgeWalk safe?

Safety is always a priority at the CN Tower and was considered thoroughly in all aspects of the design and operation of EdgeWalk. As a tall building with communications functions, the CN Tower conducts regular measurements of its radio frequency energy to ensure that we are performing within federal guidelines for the safety of all participants. EdgeWalk exceeds safety standards in all areas.

www.edgewalkcntower.ca

Call 416-601-3833 / 1-855-553-3833 to book